

TERMS AND CONDITIONS (ROOMS):

- Rates mentioned above are applicable only for this movement to be held on the dates mentioned in this proposal. Our check-in time is 1400 hrs and checkout time is 10 AM local time. However, should there be an early arrival or a late departure and you would like us to allocate the rooms upon arrival of the delegates, we will provide the accommodation, subject to availability, based on the following terms & Conditions:
- **Early arrival before 10 am will be charged additionally.**
- **Late departure after 6 pm will be charged additionally – depending upon availability or otherwise discussed.**
- May we therefore recommend that you should plan your arrival/departure schedules accordingly?
- Please forward us the signed letter of agreement along with an acceptance to the general terms and conditions and a deposit equivalent to 40% of the total expected billing (Including taxes) at the time of signing the letter of agreement as an indication of your confirmation.
- All deposits paid by or on behalf of client are subject to the cancellation fee.
- In event of any changes in the applicable tax structure, the same shall be applicable.

ADVANCE PAYMENTS

- 50% of the estimated billing is to be paid at the time of confirmation along with a signed copy of this Contract.
- Balance 25% of the estimated billing must be paid 60 days prior to the commencement of the event.
- Balance 25% of the estimated billing must be paid in full 15 days prior to the commencement of the event.
- Extras (if any) are to be settled post the event on the same day. A Credit Card Authorization has to be provided for any extras which will be consumed
- Guaranteed amount to be paid before the event.
- **No Cheques will be accepted prior to 15 working days before of the event or after the event.**
- Rs. 1, 00,000/- Security deposit to be submitted before the event at least 30 days.
- Only the Security deposit will be refund within 7 working days, after the event if found to be in excess.
- Any requirements for mineral water, beverage and airport pick up & drop will be at an additional cost.
- Anything over and above from the above package will be charged extra and on actual consumption basis.
- In case if the 100% advance is not received prior to 25 days of the event the hotel has rights to release your booking.

CANCELLATION

- All cancellations must be notified in writing to the hotel. If GRAND 07 is informed of the event being cancelled, in part or completely, the confirmation deposit paid will need to be forfeited (not refunded) by the Client to The GRAND 07
- Should the deposits received be insufficient to meet the cancellation fee amount, the client is liable to pay to The GRAND 07 the balance.
- GRAND 07 reserve the right to cancel the booking in case of non-payment of deposits as per agreed schedule.
- All deposit payments need to be made in favour of 'GRAND 07' payable at par in AHMEDABAD.

RELEASING TENTATIVE BOOKINGS

- GRAND 07Hotel reserves the right to cancel any tentative booking that is not confirmed within the time stipulated for confirmation in the letter of agreement.
- Also, if the hotel receives a request for the space during the stipulated confirmation period, The GRAND 07 will notify you and extend 48 hours (2 days) to advise confirmation of the tentative booking. In the absence of a written confirmation to the letter of agreement, the hotel reserves the right to release any space held without any prior notification.

EXTENDED HOURS / SURCHARGE / NIGHT SET UP FEE

- The rooms must be vacated at the agreed time of the contract letter as mutually agreed upon.
- In case a night set-up is requested, a fee of Rs 3000 (plus taxes) per hour will be applicable.

PREVENTING DAMAGE & PROPERTY INSURANCE ISSUES

- The hanging of banners, posters or any other object by using nails, thumb pins, tape or by any other means is not permitted. Freestanding-framed banners shall be permitted.
- All display material within the areas requires the approval of the hotel management.
- No banner, poster or signage is permitted in any public areas or around the periphery of the hotel.
- The grand 07 Hotel is not liable for any loss or damage of guest's belongings during the event.
- The client is liable for any damage caused to The Grand 07 property or equipment by the client or contractor of the client or the client's guests attending the event.
- The GRAND 07 Hotel is not liable for any loss or damage to property left within the hotel premises before or after the event

EXTERNAL CONTRACTORS

- Should Client be engaging any external agencies to execute any part of the event, the same will need to be advised to the hotel and a joint meeting will need to be arranged to review the specific areas of responsibility. This should be organized as soon as these contractor's are engaged prior to confirming any set-up details.

- Set ups involving noisy activities must be planned out in compliance with the hotel management.

GUEST CONDUCT

- The GRAND 07 Hotel reserves the right of admission and entry of persons entering the hotels facilities. In the unfortunate event that the client's guests or their guest's behaviour become unacceptable and causes embarrassment or discomfort to others (guests or hotel staff), management of the hotel reserves the right to have the individual or individuals removed from the hotels premises.

FORCE MAJEURE

Except as otherwise provided, neither party shall have the right to terminate their obligations under this letter of agreement. This agreement is, however, subject to termination for cause without liability to the terminating party, under any of the following conditions:

The parties' performance under this letter of agreement is subject to acts of God, war, Government regulations, terrorism, disaster strikes, civil order, curtailment of transportation facilities, or any other emergency beyond the parties' control, making it inadvisable, illegal or which materially affects the party's ability to perform its obligations under this letter of agreement. Either party may terminate this agreement for anyone or more of such reasons upon written notice to the other party within three (3) working days of such occurrences or receipt of notice of any of the above occurrences. Saturday and Sunday will be treated as non-working days for the purpose of this letter of agreement.